

FAQ (Frequently Asked Questions about online giving.

### Q. What is online giving?

A. Online giving (also called electronic giving or e-giving) is an easy, convenient way to support the ministries of the United Church of Christ. The benefits of online giving include being able to give from anywhere at a time that is convenient for you, not having to write checks and being able to set up recurring donations so you don't miss an opportunity to give when you are away from the church.

#### Q. How do automated contributions work?

A. No matter which donation method you use, you will be asked to select a payment method, start date, frequency, and contribution amount. On the date(s) scheduled, donation will be processed and deposited into the church bank account.

### Q. When will my contribution be processed?

A. Your contribution will be processed each month on the date(s) you authorize.

### Q. What can I use to show I made a donation?

A. The itemized list of electronic transactions that appears on your bank or credit card statement can be used as proof of your donations. Giving statements are mailed out quarterly as well.

# Q. How Safe is electronic giving?

A. It is safer than writing checks or carrying cash to church. Secure donation services are provided by Vanco Payment Solutions, LLC. Vanco processes electronic donations for thousands of churches and nonprofit organizations. (see below)

# Q. How can I still participate in the offering during services?

A. You can still display a symbolic act of giving by doing one or the following:

1. There are "I give electronically" cards in the racks of the church pews that you can drop into the offering plate.

# Q. What if I need to cancel or temporarily place my donation on hold?

A. At anytime you can cancel or suspend donations by notifying the church, or by going into your vanco account and deleting any recurring transactions that you've set up.